ETHICS COMPLAINT FLOWCHART

Complaint filed by REALTOR® or member of the public
- Goes to Grievance Committee
- Grievance reviews

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Forward to Pro Standards for hearing

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Respondent found in violation - Findings of Fact & discipline written and mailed

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Respondent does NOT appeal

Dismiss complaint

Respondent NOT found in violation - Findings of Fact written and mailed

Respondent appeals

BOD action:
- adopt
- reduce sanction
- send back to for procedural deficiency

Complainant may appeal dismissal within 10 days

Complainant appeals

Respondent can appeal based on:
- misapplication of Articles of Code
- misinterpretation of Articles of Code
- procedural deficiency
- lack of procedural due process
- nature/extent of discipline imposed

BOD hears appeal:
- affirm (case dismissed)
- forward to hearing

Complainant can appeal based only on alleged procedural deficiency or other lack of due process

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BOD action:
- adopt
- modify decision
- reduce sanctions
- dismiss